



# STAIN PROTECTION WARRANTY

## WE'VE GOT YOU COVERED

Most natural stones need to be re-sealed every 1-2 years to help resist dirt and spills that can cause etching and staining. How often you seal depends on the amount of use your countertop gets. Alternatively, protect your investment with a hassle-free countertop stain protection warranty. There's no need for you to re-seal your countertop while its under warranty, for up to 15 years.

## BENEFITS

- ▶ Long-lasting industrial sealant
- ▶ Low maintenance
- ▶ Avoid regular re-sealing every 1-2 years.
- ▶ Should a stain occur, a professional technician will come remove it
- ▶ Preserve the beauty and shine of your natural stone
- ▶ Countertop replacement if a stain can't be removed



# WARRANTY SPECIFICS

By Purchasing the Cutting Edge Countertops Inc. Stain Protection Warranty ("Warranty"), the natural stone countertop surfaces ("Sealed Countertops") will be treated with an approved Stone Sealer. The Sealed Countertops will be resistant to common stains caused by food and beverages. The Warranty is subject to the terms, conditions, and limitations below.

If Cutting Edge Countertops determines that a stain is covered under the Warranty, a service technician will be sent to remove the stain, more than one visit may be required. The Sealed Countertops must be made available to the service technician for stain removal. If the stain is unable to be removed from the surface, the affected area of the countertop will be replaced to include all material and labor costs within reason at the discretion of Cutting Edge Countertops. Costs of the plumbing, electrical work/repair, or replacement of backsplash (unless cut with same material as the Sealed Countertops) is not covered. Natural stone varies in color, and although the best effort to match existing stone will be made, Cutting Edge Countertops does not guarantee the replacement stone will match exactly. If the color of the Sealed Countertops is no longer available, customer may choose from a provided list of similarly priced stone. Special circumstances may occur in which additional adjacent pieces may need to be replaced. Any replaced pieces will only be covered for the remaining warranty period.

## WARRANTY PERIOD:

- Residential countertops (interior) – 15 years from date of installation
- Commercial countertops (interior) – 5 years from date of installation

This Warranty is fully transferable to a new owner of the countertops with proof of purchase.

To make a claim, contact Cutting Edge Countertops™ by phone, mail, or email.

Phone: 1-888-515-TOPS (8677)

Mail: 1300 Flagship Drive, Perrysburg, Ohio 43551

Email: [info@cectops.com](mailto:info@cectops.com)

## EXCLUSIONS AND LIMITATIONS:

- This Warranty covers stains caused by common food and beverages.
- The Warranty does not cover: scratches, dull spots, or etching caused by acidic substances.
- This warranty does not cover exterior countertops.
- Any defect caused by defective stone or improper installation.
- Sealed Countertop moved from its original installation location.
- Variations and natural characteristics of natural stone including color, veining, water lines, texture, and surface marks.
- Stains caused by non-food and non-beverage, such as, but not limited to, silicones, acids, non-cooking oils, inks, dyes, paints and putty oils.
- Damages caused by abuse, misuse, chipping, cracking, mishandling, alterations, settlement, vandalism, fire, tornados, or other Acts of God.

CUTTING EDGE COUNTERTOPS LIABILITY IS LIMITED TO STAIN RESISTANCE, AS EXPRESSLY STATED ABOVE. CUTTING EDGE COUNTERTOPS MAKES NO OTHER WARRANTIES EITHER EXPRESSED OR IMPLIED WITH RESPECT TO THE SEALED COUNTERTOPS. CUTTING EDGE COUNTERTOPS WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES RELATING TO ANY COSTS OR DAMAGES ARISING FROM LOSS OF USE. THIS WARRANTY GIVES SPECIFIC LEGAL RIGHTS, AND OTHER RIGHTS MAY APPLY WHICH VARY FROM STATE TO STATE.

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