



# STAIN PROTECTION WARRANTY

## WE HAVE YOU COVERED

Let us take the worry of stains away from your natural stone countertops. It is recommended to re-seal natural stone countertops every 1 to 2 years to help protect against accidental staining. Any spills, dirt, grease or oils should be wiped up quickly to reduce the chance of a stain forming. By adding the hassle-free countertop warranty, you will safeguard your investment and provide peace-of-mind. We will apply a long-lasting sealant to protect against stains caused by common food and beverages. Should a stain occur from normal household use, a professional technician will come remove it and reseal the affected area with no cost to you. This will preserve the beauty of your natural stone countertops for many years after your installation.

## WARRANTY BENEFITS

- Long-lasting safe and effective sealant
- Low maintenance
- Should a stain occur, a professional technician will come remove it
- Preserve the beauty of your natural stone while protecting your investment
- Transferrable warranty for the remainder of the warranty period
- Countertop replacement if a stain can't be removed; Cutting Edge Countertops will replace the affected area



# WARRANTY SPECIFICS

By purchasing the Cutting Edge Countertops, Inc. Stain Protection Warranty ("Warranty"), the natural stone countertop surfaces ("Sealed Countertops") will be treated with an approved Stone Sealer. The Sealed Countertops will be resistant to common stains (common stains are defined as those caused by food and beverages). The Warranty is subject to the terms, conditions and limitations below.

If Cutting Edge Countertops determines that a stain is covered under the Warranty, a service technician will be sent to remove the stain, more than one visit may be required. The Sealed Countertops must be made available to the service technician for stain removal. If the common stain is unable to be removed from the surface, the affected area of the countertop will be replaced to include all material and labor costs within reason at the sole discretion of Cutting Edge Countertops. Costs of the plumbing, electrical work/repair or replacement of backsplash (unless cut with same material as the Sealed Countertops) is not covered. Natural stone varies in color, and although the best effort to match existing stone will be made, Cutting Edge Countertops does not guarantee the replacement stone will match exactly. If the color of the Sealed Countertops is no longer available, the customer may choose from a provided list of similarly priced stone. Special circumstances may occur in which additional adjacent pieces may need to be replaced. Any replaced pieces will only be covered for the remaining warranty period.

## WARRANTY PERIOD:

Residential countertops (interior) – 15 years from date of installation

This Warranty is fully transferable to a new owner of the countertops with proof of purchase.

To make a claim, contact Cutting Edge Countertops by phone, mail or email.

Phone: 1-888-515-TOPS (8677)

Mail: 1300 Flagship Drive, Perrysburg, Ohio 43551

Email: info@cectops.com

## PRODUCTS:

Cutting Edge Countertops sells MORE™ Stone & Quartz Cleaner + Protector and is recommended for daily use to keep your countertops more beautiful for years to come. MORE Premium Stone Sealer is also sold to seal countertops as recommended every one to two years.

## WARRANTY EXCLUSIONS AND LIMITATIONS:

- This Warranty covers common stains (defined by those caused by food and beverages).
- The Warranty does not cover: scratches, dull spots or etching caused by acidic substances.
- This Warranty does not cover exterior countertops.
- Any defect caused by defective stone or improper installation.
- Sealed Countertop moved from its original installation location.
- Variations and natural characteristics of natural stone including color, veining, water lines, texture and surface marks.
- Stains caused by non-food and non-beverage, such as, but not limited to: silicones, acids, non-cooking oils, inks, dyes, paints and putty oils.
- Damages caused by abuse, misuse, chipping, cracking, mishandling, alterations, settlement, vandalism, fire, tornados or other Acts of God.

## COMPLETE UPON COUNTERTOP PURCHASE/SALE OF HOME:

Name: \_\_\_\_\_ If transferred, please complete  
Address: \_\_\_\_\_ Countertop Transferred To: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_ Date of Transfer: \_\_\_\_\_  
Date of Installation: \_\_\_\_\_

Attach proof of purchase.

*Cutting Edge Countertops liability is limited to stain resistance, as expressly stated above. Cutting Edge Countertops makes no other warranties either expressed or implied with respect to the sealed countertops. Cutting Edge Countertops will not be liable for any consequential or incidental damages relating to any cost or damages arising from loss of use. This Warranty gives specific legal rights, and other rights may apply which vary from state to state.*