YOUR COUNTERTOP JOURNEY

How To Prepare For A Successful Template Appointment

CUTTING EDGE COUNTERTOPS

A complete and successful template appointment is essential for your project - incomplete templates or changes after the template appointment will incur additional fees and installation delays.

Measure appointments will be confirmed via text 2 days prior and provide an estimated arrival window for our technician's arrival. Our Measure Technician will call when they're on their way to your home to provide an updated ETA.



Final Decisions & Signoff Required

- Plan to have the homeowner or a primary decision maker over 18 present for the duration of the appointment
- All project details from your estimate will be reviewed and confirmed
  - It's helpful to have your paperwork handy to review during the appointment
  - Custom design details for overhangs, radius corners, backsplashes, sink reveals, faucet placements, and more



Standard Template Preparation

- All base cabinetry installed and within 1/8" level - this includes panels, finished ends, and islands
- Customer provided supports in place to verify compatibility with countertop design
- Sink cabinet empty - CEC will evaluate sink & accessory fitment or necessary modifications
- All components and appliances accessible for our Measure Technician to include in your design
  - Non-CEC sinks, faucets, pot fillers, glass rinsers, soap dispensers, air switches, pop up outlets, cooktops/ranges, etc
  - **Note**: Farmhouse/Apron sinks must be set in cabinet for measure appointment - not permanently affixed, but in it's final resting position



Existing Countertops or Other Fixtures In Place?

Laminate, solid surface, or existing stone countertops can be left in place in most cases, but will limit the accuracy of the template. Assessing wall profile & levelness of cabinets is limited when existing countertops or backsplash are in place. If your existing counters will still be in place, all items on the countertop (small appliances, decorations, food containers, etc) must be cleared off for our laser template.



Please Note - Some items must always be removed prior to template

- Tile or Concrete countertops
- Any countertops with laminated/drop edges
- Any fixtures currently resting on the countertop
  - Appliance garage or linen cabinets - these interfere with assessing levelness and corners
  - Large mirrors - these limit measurement accuracy and pose safety concerns during installation
- Tile backsplashes
  - Existing tile backsplash will interfere with measurement accuracy, and may pose issues with the installation of your new countertops due to thickness and/or levelness differences

Cutting Edge Countertops' services include laser measure, fabrication, and installation of all items on your project estimate (unless otherwise stated). We also offer tear out services for laminate, solid surface, quartz, and stone, as well as partners for plumbing services in most areas. If you would like us to arrange tear out services or reconnection of your sink & faucet, please ask us for a quote!

Please note: Your jobsite may require modifications or additional work to ensure successful installation; our team will present this information for you at the approval process. Outside contractors may be necessary if your project requires modification to cabinets, walls, mirrors, electrical, and/or gas.

YOUR PROJECT DETAILS

VIEW TEMPLATE PREP VIDEO

SALES/DESIGN: _____ TEMPLATE DATE: _____

PROJECT COORDINATOR: _____ INSTALL DATE: _____

©2026 Cutting Edge Countertops, Inc V09102026

YOUR COUNTERTOP JOURNEY

What To Expect Leading Up To Installation Day

CUTTING EDGE COUNTERTOPS



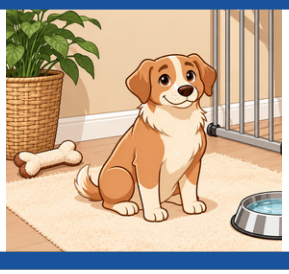
1. *CEC Updates Final Pricing & Emails Final Documents for Approval*
2. *Material is assigned from inventory or delivered from the vendor*
3. *CEC's Production Planning team develops shop drawings and final project layout for fabrication*
4. *Your material takes a journey through the shop cutting on saws, customizing on CNC machines, and final finishes by hand fabrication*
5. *After Quality Control Inspection, your new countertops are on their way to installation!*



1. *Please approve your drawings and final payment promptly to ensure your project goes into the schedule for production and installation on time*
2. *Next, if you've purchased a Digital Layout Service, we will work with you to customize the final design*
3. *2 Days Before Installation: A text will be sent notifying you of our estimated arrival window. Please reply to this text to confirm your appointment*
4. *Lastly, please finish all preparation of your home for installation day*

INSTALLATION DAY IS HERE!











A well prepared jobsite is essential for a successful installation. Any unmet preparation requirements will incur additional fees and installation delays. Please plan on being home on the day of installation

Homeowner Preparation

- Please have your driveway clear of snow & ice. Ensure there is a stable and clear pathway from the driveway to the installation area
  - **Note**: CEC Installation Technicians must wear steel toes for install & cannot use disposable covers
- We will have drop cloths or rugs to protect main areas, but you may protect the area with additional measures if necessary
- We also request that any pets be put away to ensure safety for them and our Installation Team
- Please have your sink cabinet empty to prepare for installation of your new sink
- You may wish to have your top row of drawers removed & remove items inside to avoid contamination from dust or debris
- Stoves and refrigerators should be removed from the installation area

If you did not purchase our tear out & disposal service, please have existing countertops removed prior to our arrival. All applicable plumbing, gas, & electric must be disconnected prior to our arrival if CEC was not contracted for the work. CEC cannot be responsible for the re-use of any components such as sinks, faucets, garbage disposals, etc. Purchasing new components is always recommended to receive our workmanship warranty.

Potential for Incidental Damage: Final wall preparation (painting, wall papering, tile backsplash, etc.) should NOT be completed prior to countertop installation. Care will be exercised during the countertop removal and/or installation; however, scrapes, punctures, and/or dings to wall surfaces or existing backsplashes are possible. As your project is considered an active construction site, these items are deemed incidental damage and are the customer's responsibility to repair

Warranty

Please visit cectops.com/warranty for CEC's Workmanship Guarantee. Granite Gold® Protection Plan Available for purchase before or on Installation Day. You may choose between 5 or 10 year plans to cover incidentals such as chips, scratches, stains, & more!

VIEW INSTALLATION PREP VIDEO

LEAVE A 5 STAR REVIEW

SCAN HERE FOR CARE & MAINTENANCE

©2026 Cutting Edge Countertops, Inc V09102026